

For Immediate Release

City of Toronto Ombudsman 2011 Annual Report

Toronto – January 31, 2012

The City of Toronto Ombudsman, Fiona Crean, will hold a news conference tomorrow following the release of her 2011 annual report.

The news conference will take place Wednesday, February 1 at 10:30 AM in the Members Lounge, Council Chamber, City Hall, 100 Queen Street West.

Copies of the Ombudsman's 2011 Annual Report will be available at 9:00 AM, Wednesday morning at the City Hall Press Gallery and on the web at www.ombudstoronto.ca

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For further enquiries or to schedule interviews, contact:

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Toronto's Ombudsman is an impartial and independent officer of City Council, providing an appeal of last resort for residents who feel they have been adversely affected by a decision, act or omission of City Administration.